

## **Compliance Alliance Training FAQ's:**

### **What content is under the LMS?**

All digital training content is listed under the LMS system and can be tracked.

- Training Webinars
- Back 2 Basics
- Huddles
- Compliance Minutes
- Tool Segments

### **Does all content generate a certificate?**

No, only the training that is eligible for CE credits.

### **What is the passing score for a user to be awarded a certificate?**

A passing score of 75% is needed.

### **Can you track the progression of content?**

Yes. Administrators can view training content via the "training activity" tab. A user can view the progression on the page of content on the top right-hand side.

### **Can an administrator track a user's training?**

Yes and no. Our system does not have the capability to assign content to a user via an internal button on the site. However, you can share the link with a user or users and track the progression and completion of all training.

### **What browser works the best for viewing training?**

Chrome is the browser that works best for our system.

### **Do you have to view the webinar first before taking the quiz?**

No, you can take the quiz anytime.

**When are the live webinars made available?**

The webinars are available to view following the live event on the same day. Huddles are made available the following business day.

**Where can find materials for the training?**

You can find all materials related to the content you're viewing under the "Materials" tab.